



## HOW TO CHANGE A PAYMENT METHOD

At Grey Box Self Storage, the only way to pay for a container is by Credit or Debit Card on our website. You will be charged automatically each month to the card registered as your default payment method in your account.

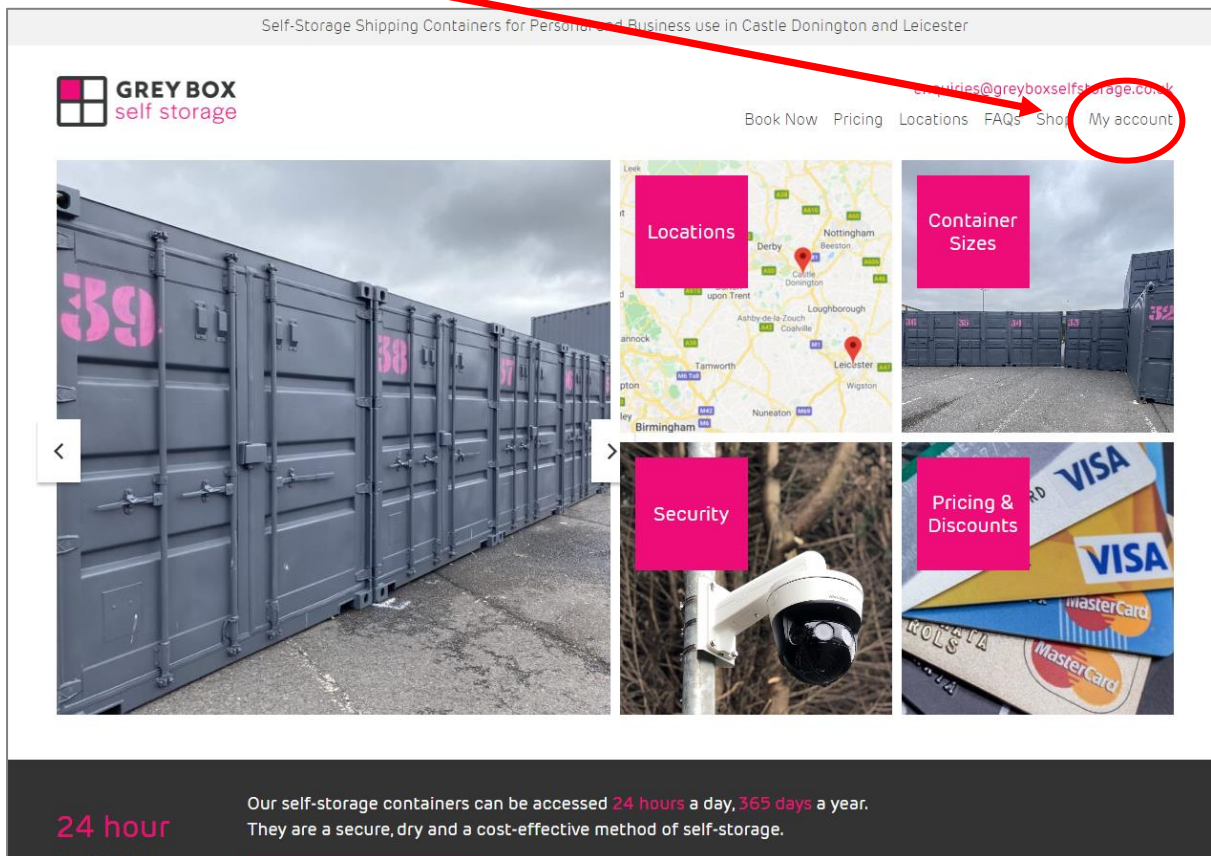
We accept almost all types of cards and if for any reason you wish to change your payment method we have produced this easy step by step guide to help you.

Firstly, go to our website – [www.greyboxselfstorage.co.uk](http://www.greyboxselfstorage.co.uk)

Now follow these 5 simple steps:

### STEP 1

Click on 'My Account'




## STEP 2

Log into your account using your email address and password.

Don't worry if you have forgotten your password, you can easily change it by clicking on 'Lost your password?' under the 'Log In' black button

Self-Storage Shipping Containers for Personal and Business use in Castle Donington and Leicester


 [enquiries@greyboxselfstorage.co.uk](mailto:enquiries@greyboxselfstorage.co.uk)

[Book Now](#) [Pricing](#) [Locations](#) [FAQs](#) [Shop](#) [My account](#)

### Login

Username or email address \*

Password \*

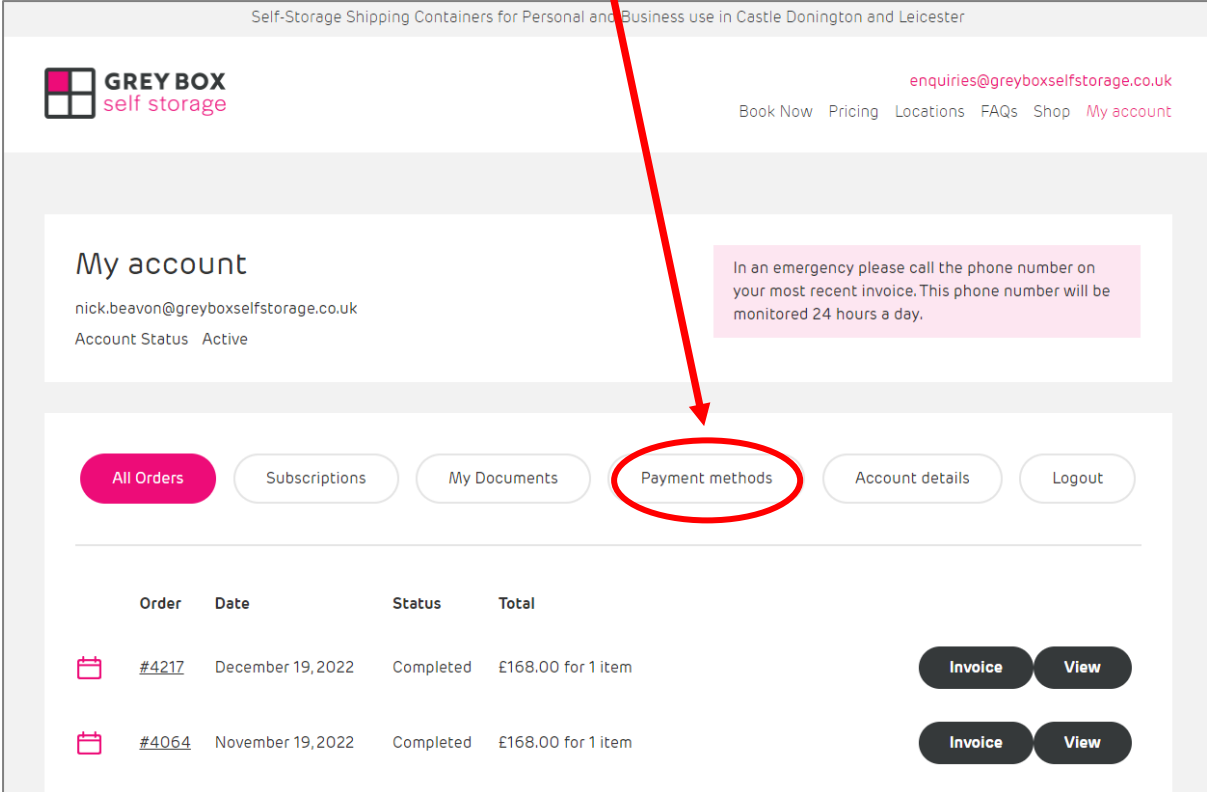
 

Remember me

[Lost your password?](#)

### STEP 3

When you are in your account, Click on 'Payment Methods'



The screenshot shows the user's account page for Grey Box Self Storage. At the top, the header includes the company name and logo, contact email (enquiries@greyboxselfstorage.co.uk), and navigation links (Book Now, Pricing, Locations, FAQs, Shop, My account). The main content area is titled 'My account' and displays the user's email (nick.beavon@greyboxselfstorage.co.uk) and account status (Active). A pink emergency notice is present. Below this is a navigation bar with buttons for 'All Orders', 'Subscriptions', 'My Documents', 'Payment methods', 'Account details', and 'Logout'. The 'Payment methods' button is circled in red, with a red arrow pointing to it from the text above. Below the navigation bar is a table of orders with columns for Order, Date, Status, and Total. Two orders are listed, both completed, with 'Invoice' and 'View' buttons for each.

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self storage

enquiries@greyboxselfstorage.co.uk



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## My account

nick.beavon@greyboxselfstorage.co.uk  
Account Status Active

In an emergency please call the phone number on your most recent invoice. This phone number will be monitored 24 hours a day.

All Orders Subscriptions My Documents **Payment methods** Account details Logout

Order	Date	Status	Total	
 <a href="#">#4217</a>	December 19, 2022	Completed	£168.00 for 1 item	<b>Invoice</b> <b>View</b>
 <a href="#">#4064</a>	November 19, 2022	Completed	£168.00 for 1 item	<b>Invoice</b> <b>View</b>

## STEP 4

You can now see your payment method and you can change this by clicking on 'Add payment method'

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### My account

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Account Status Active

In an emergency please call the phone number on your most recent invoice. This phone number will be monitored 24 hours a day.

All Orders Subscriptions My Documents **Payment methods** Account details Logout

**Add payment method**

Method	Expires	
Visa ending in 3480	11/24	Delete

Need help? [See our FAQs](#)

## STEP 5

Type in your new credit or debit card details, tick the 'update the payment method used for all of my active subscriptions' and then hit the 'Add Payment Method' pink button.

*Please note - that your bank may take you through extra security at this stage, but this is completely down to the bank you use and how your bank account is authorised.*

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### My account

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Account Status Active


In an emergency please call the phone number on your most recent invoice. This phone number will be monitored 24 hours a day.

All Orders Subscriptions My Documents **Payment methods** Account details Logout

Credit Card (Stripe)

Pay with your credit card via Stripe.

Credit or debit card

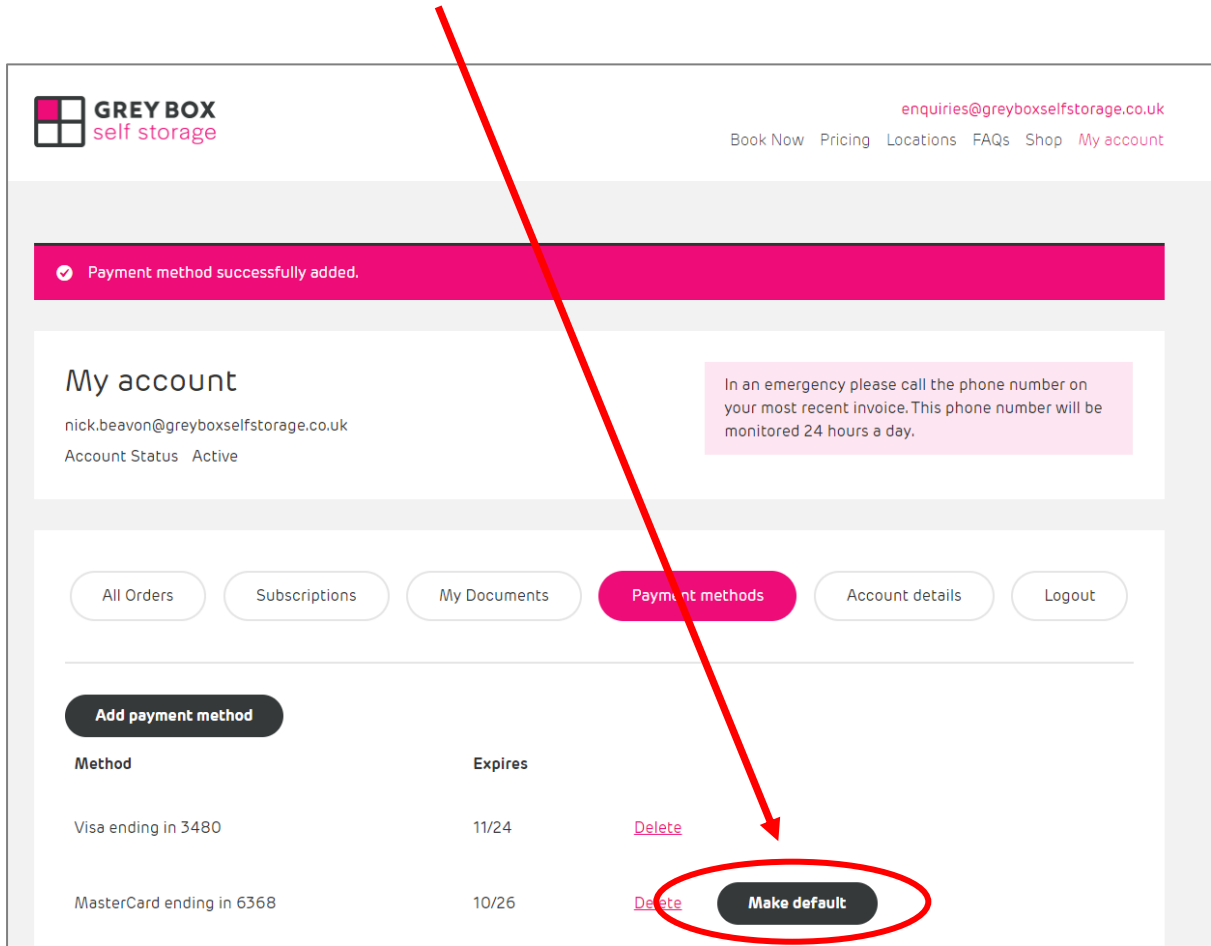
 537 [REDACTED] 6368 10 / 26 [REDACTED]

Update the Payment Method used for all of my active subscriptions. (optional)

**Add payment method**

That's it... you should now be back at your payment methods in 'My Account' with the new card in the list of payment methods at the bottom of the screen.

Just simply now make this your 'default' payment method and delete your old method if you want to!



The screenshot shows the 'My account' page for Grey Box Self Storage. At the top left is the logo and the text 'GREY BOX self storage'. At the top right is the email 'enquiries@greyboxselfstorage.co.uk' and navigation links: 'Book Now', 'Pricing', 'Locations', 'FAQs', 'Shop', and 'My account'. A pink notification bar at the top says 'Payment method successfully added.' Below this, the 'My account' section shows the email 'nick.beavon@greyboxselfstorage.co.uk' and 'Account Status Active'. A pink box contains an emergency contact notice. A navigation bar has buttons for 'All Orders', 'Subscriptions', 'My Documents', 'Payment methods' (highlighted), 'Account details', and 'Logout'. Below this is an 'Add payment method' button and a table of existing payment methods.

Method	Expires	
Visa ending in 3480	11/24	<a href="#">Delete</a>
MasterCard ending in 6368	10/26	<a href="#">Delete</a> <b>Make default</b>



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Grey Box Self Storage is a trading name of Grey Box Group Ltd, registered in England & Wales no. 14389838, VAT registration number GB406204735.

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